

**Speaker / Bio:****Nancy Skinner  
RN, CCM**

Ms. Skinner has a background in acute care, home health and sub-acute nursing. In 1984, she accepted her first case management position and has served as a case manager, case management supervisor and national case management trainer. Ms. Skinner has served as President of the Case Management Society of America, Secretary of the Case Management Society International, and 1998 Illinois Case Manager of the Year. She has presented at numerous national and international conferences including MCMC and CMSA National Conventions and has published articles in both the Journal of Care Management and Inside Care Management. Ms. Skinner has also served on several case management advisory boards and serves as an Adjunct Faculty Member for the University of Southern Indiana Case Management Program and has assisted in the development of the University of St. Francis Case Management Certificate Program. Ms. Skinner develops programs, for payers and providers, which reflect the state of the science of case management and other related medical management strategies. She is also a national presenter of educational programs, which seek to advance the practice of case management.

**Topics:**

- Balancing Fiscal Responsibility with Patient Advocacy
- Tales from a Street Smart Medical Manager
- Negotiation Skills for the Case Manager
- Legal and Ethical Case Management Issues
- Publicly and Privately Funded Programs
- Assessment Skills
- Case Management: Advancing Desired Continuing Care Outcomes
- Tales That Warm The Case Manager's Soul
- Disease Specific Topics including DVT and Morbid Obesity
- Healthcare Trends: You Won't Believe What There Are Doing Now!