



Care Management Evolution: Where Do We Go From Here?

Objectives	Care Management is a system of integrated processes across the care continuum to achieve the desired clinical stewardship, customer satisfaction and financial effectiveness for the populations served. This seminar will overview the latest thinking, approach and results in the application of the system components of demand management, disease management and case management to improve quality of care and functional status while simultaneously reducing costs for the population served.
Overview (outline)	<ul style="list-style-type: none"> ➤ Overview the epidemiology of the population and the utilization of healthcare resources throughout the continuum ➤ Review demand and disease management statistics and trends and become familiar with types of sponsors and applications ➤ Determine the role of hospital based and specialty case management within the context of demand and disease management ➤ Describe likely case management activities for complex patients ➤ Establish justification for care management initiatives based on sponsoring organization ➤ Outline a method to develop a care management strategy
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